



## Experienced Parts Advisor

### Job Description

**Title:** Parts Advisor, Full-time (Flexibility will be required around peak seasons)

**Salary:** Excellent rates of pay negotiable depending on experience

**Location:** 62a Drumnabreeze Rd, Magheralin, Co. Armagh, BT67 0RH

### The Role –

Due to continued growth and expansion, we have a vacancy for an experienced **Parts Advisor** within our Aftersales Team.

You will need excellent customer service skills as you will be working with customers both face to face and over the telephone. Being extremely well organised and able to work under pressure, whilst maintaining good attention to detail are also pre-requisites for this role, along with the ability to source parts across many franchises and platforms.

### Job Duties –

- Optimising the sale of all Parts and Accessory products to both internal & external customers.
- Picking parts for customer orders and checking availability of stock from various enquiries.
- Through in-bound and out-bound telephone enquiries, walk in customers and internet enquiries you will be developing customer relationships through providing good product knowledge and creating an effective first impression.
- Stock management and control
- Ability to source parts across multiple platforms

### The Person –

As a Parts Advisor, you must be a confident and motivated person who is good at interacting with people and who can represent the company in a professional way.

You must have / be:

- Previous experience within the Motorhome / Caravan / Leisure industry would preferable but will consider Automotive/ Commercial dealership experience
- Focused on delivering excellent customer service
- Enthusiasm and be a fast learner with excellent people skills
- Great attention to detail
- A good multi-tasker
- Strong organisational ability
- Able to think outside the box

Please send your CV to [stephen@thompsonleisure.com](mailto:stephen@thompsonleisure.com)